ActiveState COMMERCIAL SUPPORT CHECKLIST



WHEN BUILDING A BUSINESS- OR MISSION-CRITICAL APPLICATION OR PROCESS WITH OPEN SOURCE SCRIPTING LANGUAGES, YOU NEED RELIABLE AND AFFORDABLE COMMERCIAL SUPPORT TO ENSURE YOUR DEVELOPMENT PROCESS GOES SMOOTHLY.

With commercial support you can:

- > Enjoy scripting languages expertise on demand at a minimal cost
- > Access market leading technical support when you need it
- > Spend more of your valuable time on developing your applications, not on forums

Is Commercial Support Right for Your Business?

Before you venture into deciding whether you need commercial support for your open source languages, complete the following checklist to see if support is right for your business:

Is a business or mission-critical project dependent on knowledge of Perl, Tcl or Python?
Does your company's policy require commercial support on open source software deployments or Service Level Agreements (SLAs)?
Do you find that you or others on your team are spending valuable time finding answers (or waiting for your questions to be answered) from the open source community instead of focusing on core competencies?
Does your company require you to use vendor-backed technologies versus relying on the open source community?
Are you unsure if you are violating open source licensing requirements?
Do you require indemnification against legal IP infringement?
Are you using legacy versions of software that you need supported, including QA guarantees?
Do you require a guarantee no GNU/GPL?
Do you need technical support or indemnification for additional, non-core modules?
Do you want professional documentation on hand to save time when technical issues arise?

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If you answered yes to one or more of these items, it's time to contact ActiveState.

At ActiveState we offer expertise and reliable support for Perl, Python, and Tcl. We'll help you meet deadlines and keep overall project costs down by allowing you to focus on your business, not open source license agreements.

Don't reinvent the wheel in-house; avoid budget overruns and blown deadlines. Instead, rely on our experts and commercial support and enjoy one more thing you don't have to worry about. ActiveState's dynamic language experts are here to help.

Get in touch with us today for a free consultation regarding your dynamic languages needs.

Learn more at www.activestate.com

ActiveState Software Inc.

sales@activestate.com

Phone: **+1.778.786.1100**Fax: **+1.778.786.1133**

Toll-free in North America:

1.866.631.4581



ABOUT ACTIVESTATE

ActiveState believes that enterprises gain a competitive advantage when they are able to quickly create, deploy and efficiently manage software solutions that immediately create business value, but they face many challenges that prevent them from doing so. The company is uniquely positioned to help address these challenges through our experience with enterprises, people and technology. ActiveState is proven for the enterprise: more than two million developers and 97 percent of Fortune 1000 companies use ActiveState's end-to-end solutions to develop, distribute, and manage their software applications written in Java, Perl, Python, Node.js, PHP, Tcl and other dynamic languages. Global customers like Cisco, CA, HP, Bank of America, Siemens and Lockheed Martin trust ActiveState to save time, save money, minimize risk, ensure compliance and reduce time to market.